

Keith A. Lindsey, MBA
President, Owners Association of Bradford Park, Inc.
11950 Jollyville Road
Austin, TX 78759-2309
kalecomm@gmail.com

December 5, 2022

Representative Pete Sessions
400 Austin Avenue
Suite 302
Waco, TX 76701-2139

Dear Representative Sessions:

I hope that this letter finds you in good health and spirits.

I am the President of our homeowner's association within your district. The name of the association is the Owners Association of Bradford Park, Inc. Our association has 278 homes within it. We receive our postal mail at one of seven group mailboxes within our subdivision.

One of the problems our residents have encountered is those group mailboxes being broken by thieves who are trying to steal postal mail. Usually, the post office either repairs or replaces broken group mailboxes within a few months. However, one such broken mailbox, located on Bradford Park Drive near Elizabeth Anne Lane, has not been repaired or replaced and has remained broken since February of this year.

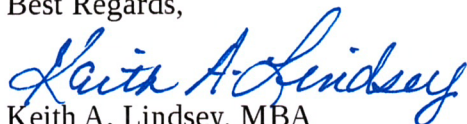
I have called the local post office located at Double Creek Drive and visited that post office in-person to try to get this mailbox either repaired or replaced. The employees at the Double Creek post office have been unable to tell us when this mailbox will be repaired or replaced. This is unacceptable as we have residents who have had to go to the post office, wait in line just to get their postal mail since February of this year.

I am asking you to inquire of the local postal service why this hasn't been repaired or replaced and to help expedite whatever process the post office uses to ensure that this group mailbox gets repaired or replaced and to keep me apprised of what the postal officials tell you.

In addition, to help prevent these acts of theft and vandalism, our association is asking to install solar lights attached to these group mailboxes, paid for and installed by our association. We need to have postal service permission to do this and I am also asking that you persuade the post office to allow our association to do this.

I appreciate your time and attention to this matter and I look forward to hearing from your office soon.

Best Regards,



Keith A. Lindsey, MBA
President,
Owners Association of Bradford Park, Inc.
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Subject: Your letter

From: Pete Sessions <eagle@petesessions.com>

Date: 12/10/22, 07:11

To: kalecomm@gmail.com

CC: "Kevin (official) Burnette" <kevin.burnette@mail.house.gov>, "Stanton (Personal) Bain" <stanton.bain@mail.house.gov>

Sir.

Thank you for your letter seeking my assistance with problems associated with mail boxes in your homeowners association. I am in receipt of your letter and appreciate your outreach.

As your homeowners are aware these type issues are NOT being resolved as quickly as you expect and I join in your desire to get closer to a fix.

My district director Kevin Burnette and I will engage you on Monday to gain a better insight into this issue.

I have provided my contact card to your email address, and I may be contact via text or call 254. 423. 1564.

With warmest regards
Congressman Pete Sessions

Subject: Re: Your letter

From: "Keith A. Lindsey" <kalecomm@gmail.com>

Date: 12/12/22, 14:12

To: Pete Sessions <eagle@petesessions.com>

CC: "Kevin (official) Burnette" <kevin.burnette@mail.house.gov>, "Stanton (Personal) Bain" <stanton.bain@mail.house.gov>

Congressman Sessions,

Thank you for your email and your quick response. I sent you a text at the phone number provided in your email. Also, I may be contacted at: (512) 674-1294. Let me know when would be a good time for us to connect.

Best Regards & Merry Christmas,

Keith A. Lindsey, MBA
President,
Owners Association of Bradford Park, Inc.

Subject: Fwd: Your letter (To Representative Pete Sessions)

From: "Keith A. Lindsey" <kalecomm@gmail.com>

Date: 12/10/22, 23:08

To: 'Daniel Huebner' , Molly Salzwedel

, Joe Gaines <Joe.Gaines@goodwintx.com>, jamie lodes

All -

This is the first reply I've received from the letters written to our elected representatives and the Postmaster General of the United States concerning the broken mailboxes on Bradford Park Drive near Elizabeth Anne Lane.

I'll convert the email to a pdf and add it to the bottom of the letter that I have on bphoa.info under 2022/Broken Mailboxes.

I'll let y'all know what what they tell me.

Best Regards,

Keith A. Lindsey, MBA

President,

Owners Association of Bradford Park, Inc.

Subject: Re: Fwd: Your letter (To Representative Pete Sessions)

From: "Keith A. Lindsey" <kalecomm@gmail.com>

Date: 12/12/22, 19:22

To: 'Daniel Huebner' , Molly Salzwedel

, Joe Gaines <Joe.Gaines@goodwintx.com>, jamie

lodes

Update: I texted with both Congressman Sessions and his legislative assistant, Garrett Cocetti who handles Homeowners Postal issues. Mr. Concetti & I have a phone call tomorrow at 13:00 (1:00pm). I'll keep y'all apprised as to what he says.

Best Regards & Merry Christmas,

Keith A. Lindsey, MBA

President,

Owners Association of Bradford Park, Inc.

Subject: Busted Mail Boxes

From: "Bain, Stanton" <Stanton.Bain@mail.house.gov>

Date: 12/14/22, 16:30

To: "kalecomm@gmail.com" <kalecomm@gmail.com>

Keith,

This is Stanton from Congressman Pete Sessions's office. I look forward to helping you however I can with replacing this broken mailbox.

The form that I am going to have you fill out is called a Privacy Release Form. What it does is gives me your personal information, description of what your situation, and gives me your permission to send your claim to the right people. Please make sure that all of your personal info is filled out so that I can have accurate contact information.

The easiest way to complete it is online, and you can simply click on **this Online Form** (hyperlink) and it will take you to our website so that you can fill out the Form online. OR you can print off the file that I've attached to this email. Feel free to also include documents that are relevant to your case. As soon as I receive it from you, I will open your case and get the ball rolling on your case.

Stanton Bain

Field Operations

Congressman Pete Sessions (TX-17)

Office: (254) 633-4500 I Cell: (254) 420-7539



— Attachments: —

Privacy Release Form.pdf

613 KB

Subject: Re: Your letter (To Representative Pete Sessions)

From: "Keith A. Lindsey" <kalecomm@gmail.com>

Date: 12/14/22, 16:38

To: Molly Salzwedel

CC: Daniel Huebner, Joe Gaines <Joe.Gaines@goodwintx.com>, jamie lodes

All -

I just got off the phone with Stanton Bane, another legislative assistant to Congressman Pete Sessions. Mr. Bane told me that the Austin area is rife with post office mailboxes being vandalized to the point that when a new one is available it's already allocated. He also told me that because of Covid, production was stopped for a long time and they are just now getting production restarted. He stated that it hasn't occurred to those who make these post office mailboxes to increase production because of the increased vandalism in the Austin area.

Mr. Bane said to me that he has a thick binder of cases from all around the Austin area that are exactly like ours. I asked him if other people had sent the Congressman letters like we did and he said, yes, they have which is why he has such a large binder full of cases. I told him that we sent similar letters to Senator Ted Cruz, Senator John Cornyn and Postmaster General Louis DeJoy in Washington, D.C. He said that was good that we did that.

Mr. Bane is sending me an email with a link so that I can fill out a form that authorizes him to work on my behalf. I'll fill that out as soon as I get it. Also, he's asked for any supporting documentation, so I'll be taking a picture in a few minutes of that broken post office mailbox and also forwarding him emails from our homeowners who've complained about this since it was broken in February of this year.

He said he has contacts in both Austin and in San Antonio that he'll reach out to help get this done. He did say that he didn't want to get my hopes up, but he's had success getting these resolved in the past within a couple of months. He's also asked for our patience while he works our case.

That's all I have for now. I'll keep y'all apprised if I find out anything else.

Best Regards & Merry Christmas!

Keith A. Lindsey, MBA
President,
Owners Association of Bradford Park, Inc.

On 12/13/22 13:22, Keith A. Lindsey wrote:

All -

I just got off the phone with Mr. Garrett Cocetti, legislative assistant to Congressman Pete Sessions. He told me that Congressman Sessions and he discussed this last night and that they want to make sure that this is taken care of as soon as possible. He told me that they have spoken to someone named Mr. Garret and that he will be my point of contact going forward.

I reiterated that it's been 10 months since the mailbox was broken and that vandals routinely break these mailboxes, though this is the longest that it's gone without being repaired. He said he understands our anger and frustration and that his and Congressman Sessions focus is to get this resolved.

I also told him that our request is two-fold: the first is to get the broken mailbox fixed as soon as possible and the other is to allow us to put lighting on or near the mailboxes to help deter the mailboxes from being broken into in the first place. He assured me that he and the Congressman want this resolved as soon as possible.

So, the ball is apparently rolling. We'll see what happens next.

As always, I'll keep y'all posted as I find out more.

Best Regards,

Keith A. Lindsey, MBA
President,
Owners Association of Bradford Park, Inc.

Subject: Re: Busted Mail Boxes

From: "Keith A. Lindsey" <kalecomm@gmail.com>

Date: 12/15/22, 11:40

To: "Bain, Stanton" <Stanton.Bain@mail.house.gov>

Stanton,

Attached is the privacy release form you asked me to fill out. Also, I'm attaching a picture of the mailboxes. I didn't realize, but both sides of the mailboxes are gone. You can see right through them.

Because of email limitations, I'll send you several emails with pictures. I'll also forward emails from my homeowners.

Thanks for your help!

Best Regards,

Keith A. Lindsey, MBA

President,

Owners Association of Bradford Park, Inc.

Subject: Re: Busted Mail Boxes

From: "Keith A. Lindsey" <kalecomm@gmail.com>

Date: 12/14/22, 16:44

To: "Bain, Stanton" <Stanton.Bain@mail.house.gov>

Mr. Bain,

I went to the link that you sent me and it says that I'm in Congressman John Carter's district. I don't think that's correct because of redistricting and I know for fact that in the midterm elections I voted for Congressman Pete Sessions because Congressman John Carter was not on my ballot.

Let me know what else I should do.

Thank you!

Best Regards,

Keith A. Lindsey, MBA

President,

Owners Association of Bradford Park, Inc.

Subject: FW: Accidental Closeout
From: "Moreno, Christina A - San Antonio, TX"
<Christina.A.Moreno@usps.gov>
Date: 12/20/22, 16:16
To: "kalecomm@gmail.com" <kalecomm@gmail.com>

Mr. Lindsey,

Is there any chance you can give me a call? I am working on your resolution, but I have a question for you that will help me better resolve your mailbox issues.

Can you please call me on my cell phone (210) 400-8924



Christina Moreno | Manager, Customer Relations | U. S. Postal Service | Texas 3
(: 210 368-5597 | Cell (: 210 400-8924 | *: email: christina.a.moreno@usps.gov

From: Moreno, Christina A - San Antonio, TX
Sent: Tuesday, December 20, 2022 3:17 PM
To: kalecomm@gmail.com
Subject: Accidental Closeout

Mr. Lindsey,

Please disregard my closeout information. I apologize that was for another customer. I mistakenly placed it in your resolution. I will have your resolution to you in the next 30 minutes. I had your information up and the other customers up at the same time.

Please accept my sincere apology once again.

Sincerely,



Christina Moreno | Manager, Customer Relations | U. S. Postal Service | Texas 3
(: 210 368-5597 | Cell (: 210 400-8924 | *: email: christina.a.moreno@usps.gov

Subject: Broken Mailboxes

From: "Keith A. Lindsey" <kalecomm@gmail.com>

Date: 12/22/22, 15:38

To: 'Daniel Huebner' <D.Huebner@goodwintx.com>, Joe Gaines

<Joe.Gaines@goodwintx.com>, Molly Salzwedel

<jamie.lodes@goodwintx.com>, jamie lodes

All -

I just got off the phone with Christina Moreno of the U.S. Postal Service in San Antonio. She told me that she received a Congressional Inquiry from the letter I wrote to Congressman Pete Sessions.

She told me that she was able to get a mailbox for us and it ***should*** be put in by the end of next week!!

However, she also told me other things, too:

Because we are an HOA and considered a "business", the U.S. Postal Service's policy is that businesses fix or replace their own mailboxes. I asked her that this has happened before a couple of years ago and the U.S. Postal Service replaced a set of mailboxes for us then, what's changed? She told me that it's been the policy for years but the U.S. Postal Service didn't start enforcing this policy until September 2022.

However, if the HOA were to dissolve, we would need to send her an official notice of dissolution and then the U.S. Postal Service would be responsible for the repair and replacement of these mailboxes. I'm saving her email and phone number for the future.

She also told me that we can order future mailboxes from Florence Corporation. Since we will have to replace our own mailboxes in the future (in case we don't dissolve), we can put lighting on them without permission from the Postal Service. She did suggest that lighting be solar powered and not be attached to the mailboxes, instead being behind them and shining on the boxes. She said that other HOAs have done this and it has helped deter vandalism and crime.

Lastly, she told me that the work order for this mailbox wasn't placed until last week, likely because of the Congressional Inquiry. Perhaps this is a case of the "squeaky wheel getting the most oil"?

I will monitor the mailbox for progress.

So, cross your fingers and toes...these mailboxes may be fixed soon!

Let me know if y'all need anything else.

Best Regards and Merry Christmas!

Keith A. Lindsey, MBA
President,
Owners Association of Bradford Park, Inc.